Who We Are

About Us
Canon Business Process Services (CBPS) provides comprehensive shipping, and receiving services, as well as mail delivery services, to the Loyola University Health Science Division in Maywood, IL.

HSDReceiving@luc.edu

Contact Information
Alfonso Reid
Phone: 708.216.5518
Email: areid@luc.edu

Lavelle Gross
Phone: 708.216.3814
Email: lgross2@luc.edu

Kim Saffold, (Site Manager)

Hours of Operation
Monday-Friday: 7:30 AM to 5:00 PM
Saturday: Closed
Sunday: Closed

Holiday Closings:
New Year’s Day
Martin Luther King
Good Friday
Memorial Day
Independence Day
Labor Day
Thursday: Thanksgiving Day
Friday: Thanksgiving Holiday
Christmas Eve/Christmas Day
Loyola University Mailrooms are operated by Canon Business Process Services, (CBPS). The University has an agreement with CBPS to maintain two University Mailrooms and process all resident student mail and packages as well as University business related mail and packages for faculty and staff. In addition, CBPS has taken on Stritch School of Medicine, receiving department for; Stritch School of Medicine, Marcella Niehoff School of Nursing and Cardinal Bernardin Cancer Center.

LOCATION
Dock 8 can be found in the corridor between the Stritch School of Medicine and Marcella Niehoff School of Nursing buildings on the first floor, suite 143.

Canon Business Process Services commits that all of its products and services will...

- Consistently be delivered with the highest degree of professionalism and integrity
- Meet or exceed the expectations of all its clients, internal and external, based on agreed client requirements, sound business decisions and a program of continuous improvement
- Canon Business Process Services seeks client input to better meet your needs and exceed your expectations
- Please let us know if there are other services we can provide for you.

Questions and Concerns may be directed to Alfonso Reid or Lavelle Gross @ext. 65518.

- Packages arriving via FedEx, UPS, Airborne, DHL, and all other services will be received by the Loyola University receiving department.
- Express, Priority, and Standard shipments are dock-logged, fine-sorted, and promptly delivered, same day, to all University-related departments, faculty, and staff.
- Same-day mail service to Stritch School of Medicine, Marcella Niehoff School of Nursing, and Cardinal Bernardin Cancer Center is provided, with mail drop-offs and pickups happening twice daily.
- Express shipments are a top concern, and will be delivered with the speed and efficiency with which Canon prides itself.
- If you have a Priority package that needs immediate attention you may also stop by the receiving dock to pick your package up.