## ITS FY12 Student Technology Scorecard

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| **Student Support Services:**  
- Computer Labs  
- Digital Media Services  
- RESNET | 4.5 | 4 | ← | **Student Development** |
| **Student Information System** | 4.5 | 4 | ← | **Enterprise** |
| **Mobile Applications (Blackboard, Custom)** | 4 | 4 | ← | **Enterprise** |
| **Campus Card** | 4.5 | 4 | ← | **Finance** |
| **Emergency Notif. System** | 5 | 5 | ← | **Campus Safety** |
| **Wellness Center (Point and Click)** | 4 | 4 | ← | **Student Development** |
| **ePortfolio** | 4 | New | ← | **Academic Affairs** |
| **Housing (RMS)** | 4.5 | 4.5 | ← | **Student Development** |

**Overall** 4.3 ←

### As of November 2011

- **Health Score FY Change**
  - 4.5

### Lab availability and support resources are widely available and documented. Advances in network registration support and physical security of personal technologies continues.

- **Documentation, training, and support for all technologies in the labs are available for checkout. Deployment of new systems and applications (i.e. Windows 7) has begun. Advances in mobile technologies (smartphones, tablets) are being integrated. Student awareness and demand needs to be monitored.**

- **Access to labs and resources is widely available and reliable.**

- **Digital media labs are funded under the refresh programs and centrally managed and supported. Technology equipment and services are readily available to students paying a technology fee. Access to a wide variety of hardware and software is available. Training courses are available.**

- **A fully functional system and support process in place on Lakeside campuses. Education in use of personal devices grows.**

- **Technology services are current and readily available to students paying a technology fee. Knowledgebase is professional, accessible.**

- **Centralized delivery of mobile applications has been deployed in both public and authenticated environments. Expansion of applications both inside and outside the classrooms has begun.**

- **Mobile applications are available and fully functional for end users on all major mobile platforms. Users are aware of application availability and content is current.**

- **Providing technical support as requested and monitoring automated processes between Campus card, Maxxess and RMS (housing app). Upgraded application and added off-campus Rambler Bucks capability.**

- **System fully automated with set of web focus reports.**

- **New self service reports enable students to get copies of immunization records. Preparing for upgrade of PointNClick app. Reviewing interface enhancements from LOCUS to PnC.**

- **TaskStream, was deployed for use in the Fall term for First Year Seminar, Service Learning, Core Writing Seminar and Philosophy. Templates for professional folio's are available.**

- **Implemented mobile residence hall check-in, check-out in progress. Developed several new BI reports for occupancy analysis. Completed web based room selection for continuing students.**

- **Assessment folio's are being introduced for several areas including Core Writing Seminar, History, School of Communication-Journalism, Philosophy and the Doctor of Nursing Practice.**

- **Assessment Folio's are in place and being utilized by Academic Departments/Schools.**

- **Web-based self-service room selection, predictive occupancy reporting.**

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