Clearing the Browser Cache

To clear the browser cache in Firefox

1. From the menu button, (located in the far right corner of the browser window) select History
2. From the time range to clear, select Everything
3. Next to Details, click the down arrow and select all item from the list
4. Select Clear Now and then close all Firefox windows and reopen

To clear the browser cache in Chrome

1. Select More Tools from the main menu (located in the far right corner of the browser window)
2. Select Clear browsing data
3. Within the box that appears, click the checkboxes for Cookies and other sites and plug in data as well as Cached images and files
4. Select beginning of time to delete everything
5. Select Clear browsing data and then close all Chrome windows and reopen

To clear the browser cache in Safari

1. Select Preferences from the Safari drop-down menu (top left-corner of window)
2. Select Privacy and click Remove All Website Data
3. Select Remove Now from the pop-up window that appears and then close all Safari windows and reopen
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To clear the browser cache in Internet Explore (IE)

1. Select **Tools** from the main menu
2. Select **Internet Options** from the tool menu
3. Select **General Tab**, click **Delete** (under Browser history)
4. Select **Temporary Internet files, Cookies and History** boxes
5. Make sure to unselect **Preserve Favorites** website data
6. Click **Delete**
7. Select **OK** and then close all Internet Explorer windows and reopen