If you are using Firefox 23, or Chrome 30, you may find that you are not able to view videos you add to a Lesson using “Add Multimedia.” We have found that if instructors copy the URL for a YouTube video and paste it into the URL field when adding a multimedia item to a Lesson in Sakai, nothing displays on the page in Firefox 23, or Chrome 30. This is due to a new security feature that identifies mixed content, i.e., some content on the page is encrypted and some is not.

There are several solutions:

1. Instructors and students can use the Safari browser and will be able to view the video.

2. Instructors and students can use Internet Explorer and allow all content to be displayed by clicking the “Show all content” button at the bottom right of the webpage.

3. In Firefox 23 it is possible to allow the content to display by clicking the small icon of a shield in the address bar, just to the left of “https” and choosing "Disable protection on this page".
4. In Chrome 30, the content can be allowed by clicking the small icon of a shield on the right side of the address bar, choosing “Load unsafe script,” Then clicking Done.